

# XP Health | Quick Start Guide

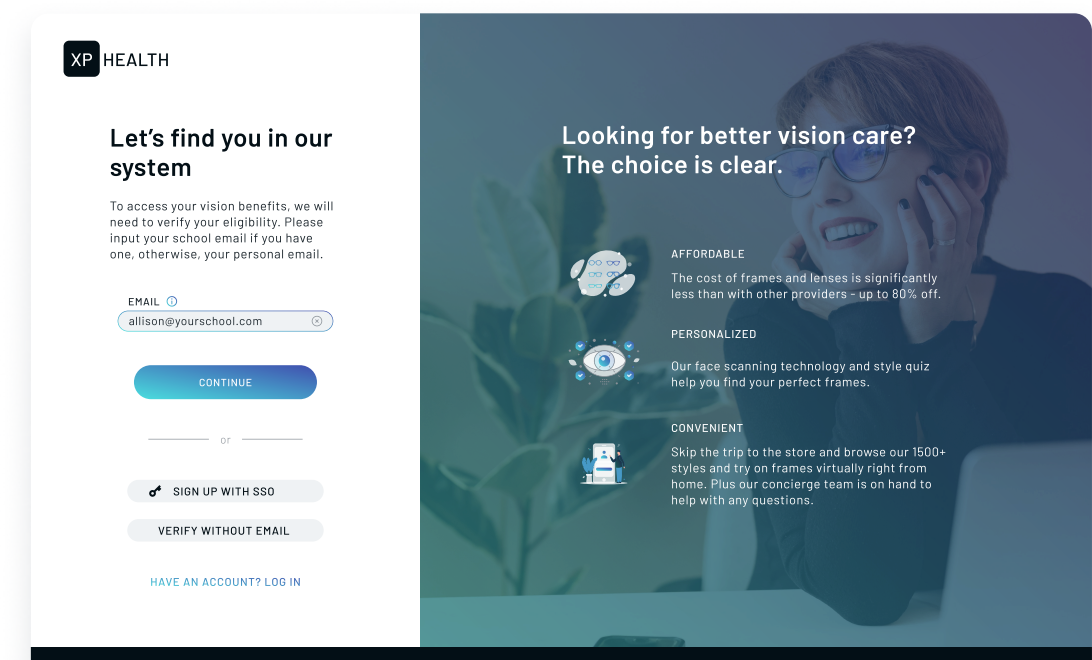
**VISION CARE SUBSCRIPTION DISCOUNT PLAN DISCLAIMER [DISCOUNT ONLY - NOT AN INSURANCE PLAN]** - This program provides wholesale pricing or negotiated discounts on behalf of members on certain vision services and products through participating vision care providers and the XP Health Marketplace. The range of the discounts may vary depending on the product and/or clinical provider. XP Health works with organizations and employers who sponsor access to discounted services or products for program members. XP Health does not pay or reimburse participating vision care providers for the cost of vision care services or products purchased by the program member. Program members may be required to pay for the cost of some vision care services or products received as detailed in the subscription plan purchased by your sponsor. You may file a complaint by contacting customer care. This program is administered by XP Health, Inc., 969 Industrial Rd, Suite A, San Carlos, CA 94070, 1-888-974-3020, <https://www.xphealth.co>.

## How To Sign Up

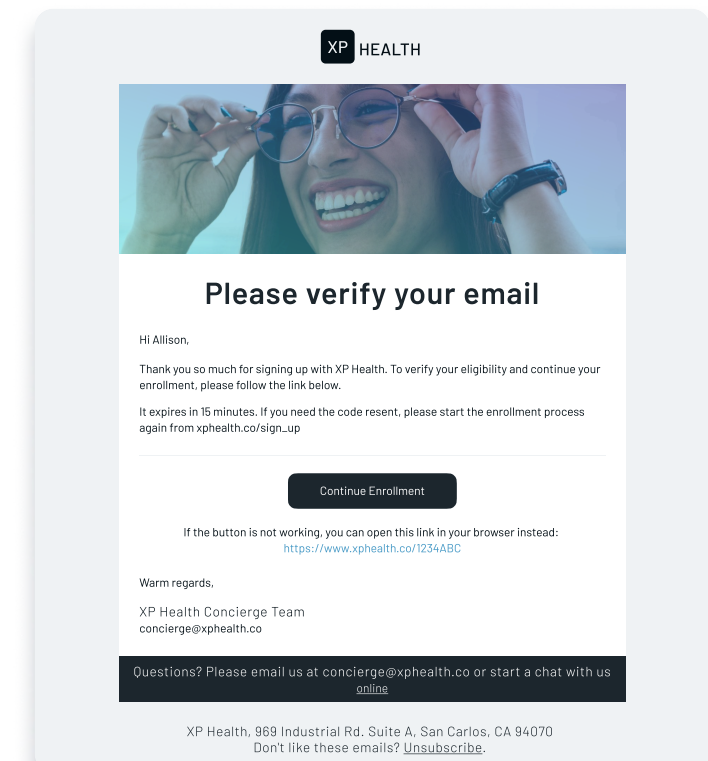
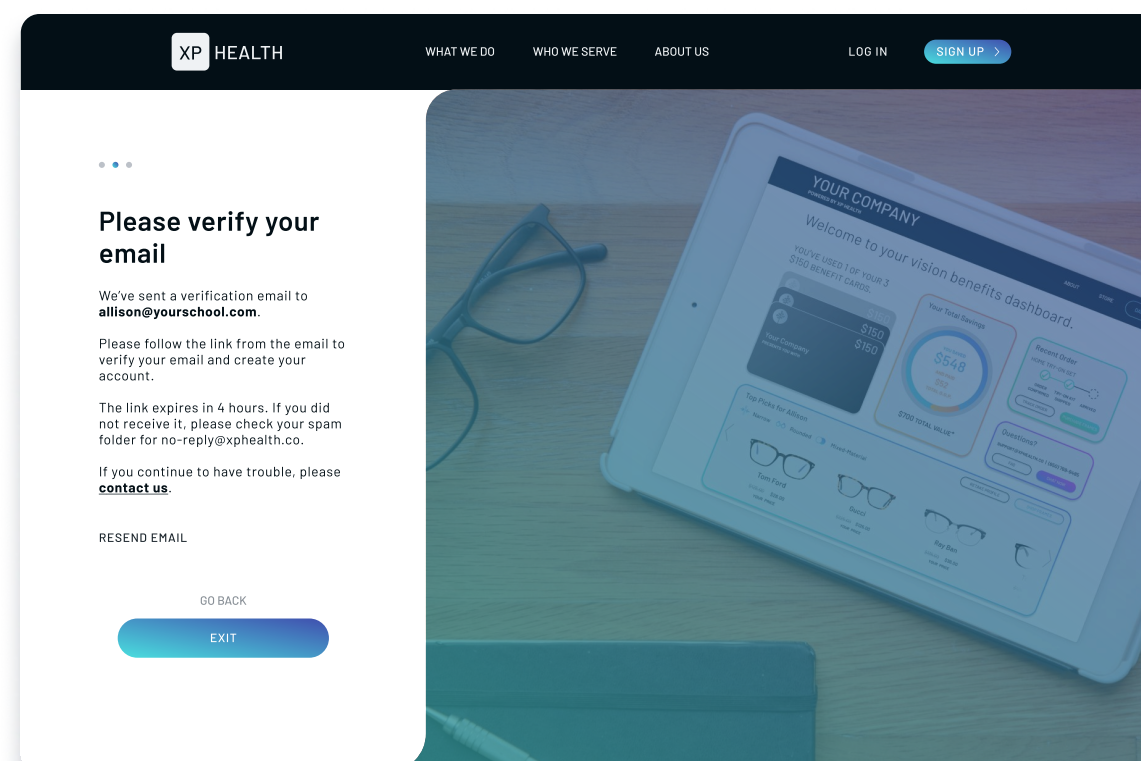
- 1 Visit [xphealth.co](https://xphealth.co) or download the XP Health app and then tap “ACTIVATE NOW.”



- 2 Activate your program using your email address.

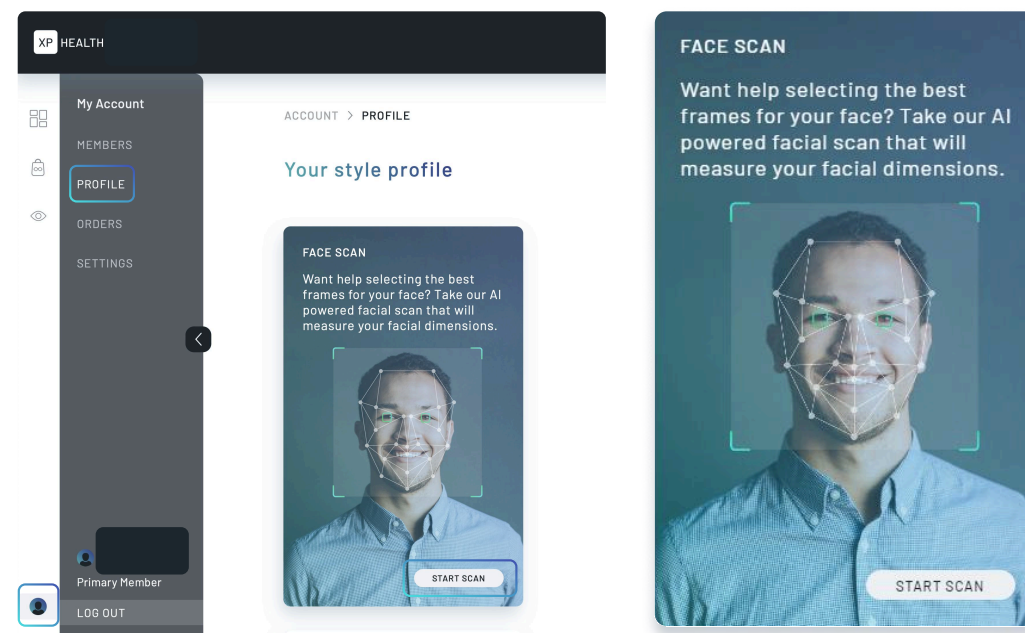


- 3 Verify your email address to continue.

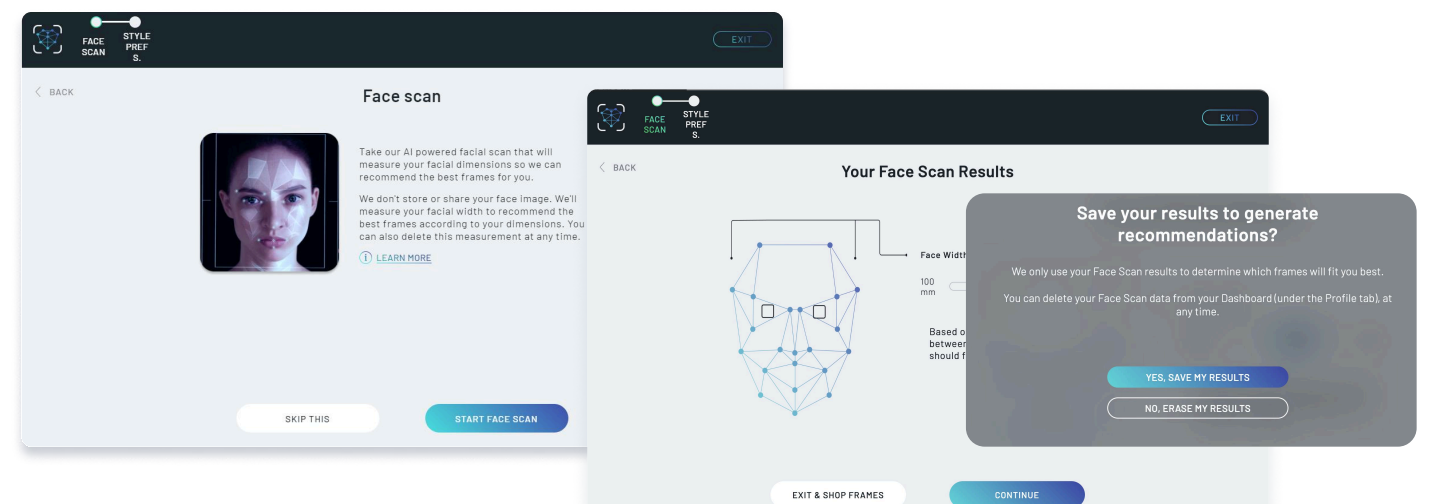


## How To Get Personalized Recommendations

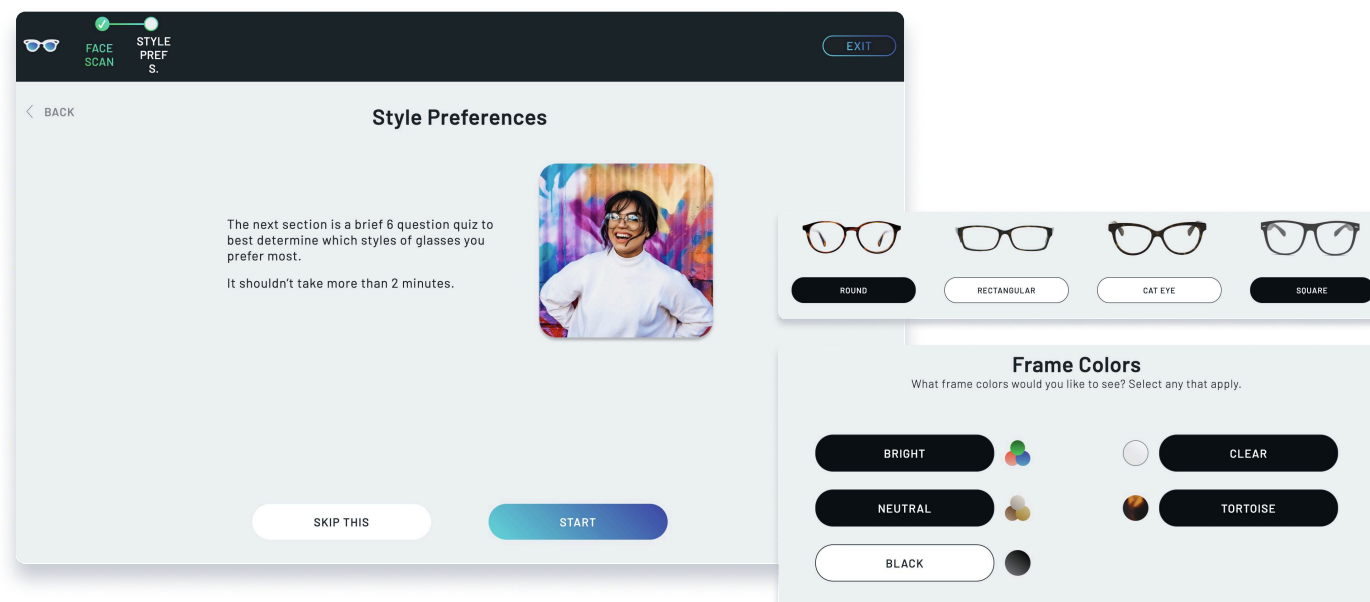
- 1 Visit your account profile tab and click "START SCAN."



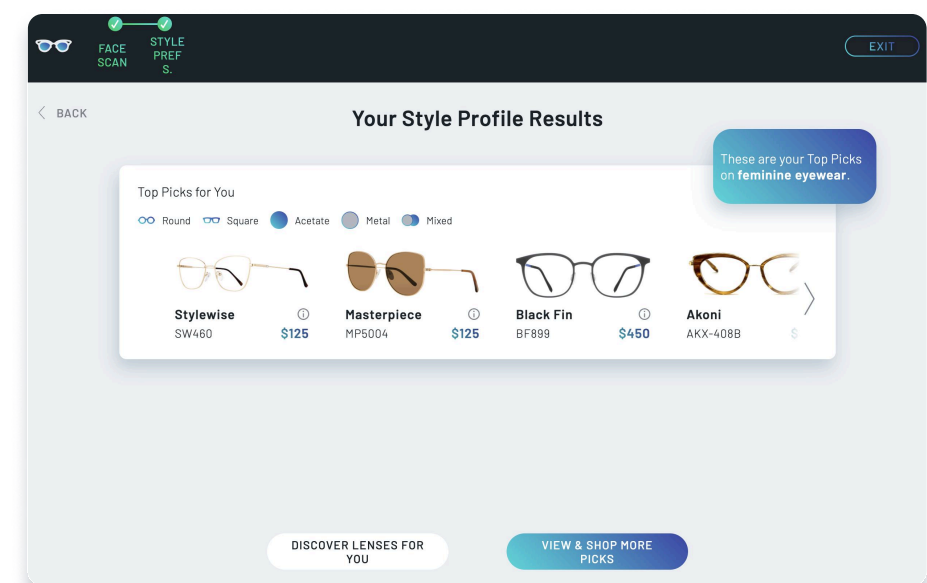
- 2 Click "START FACE SCAN" to measure your facial dimensions using AI and your computer or phone camera.



- 3 Complete the quick style preference questionnaire.

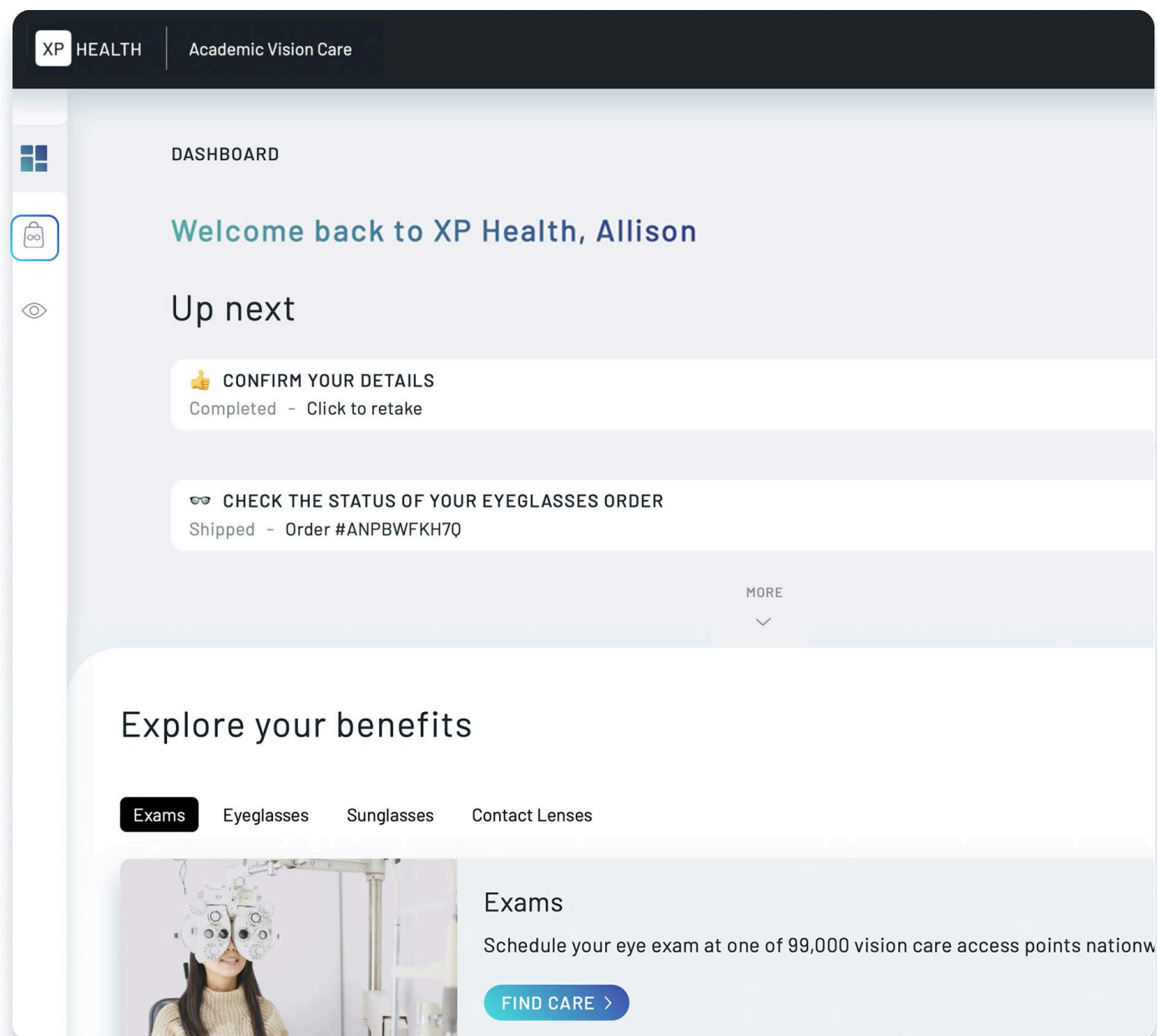


- 4 Congratulations, your profile is updated. Check out your top recommended frames that fit your face and unique style.

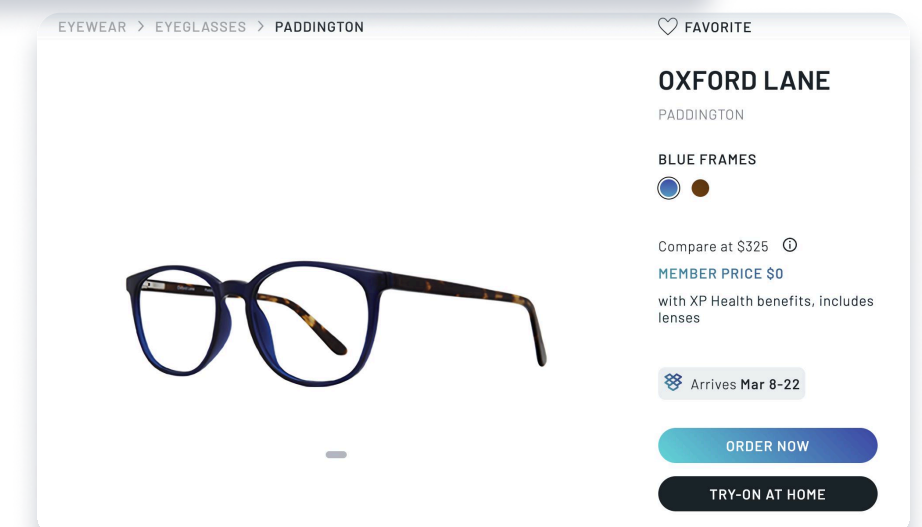
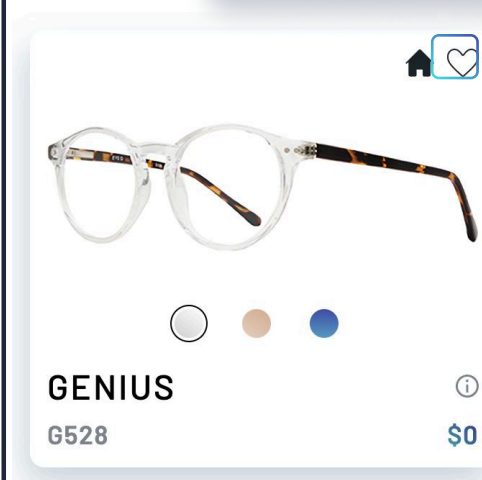
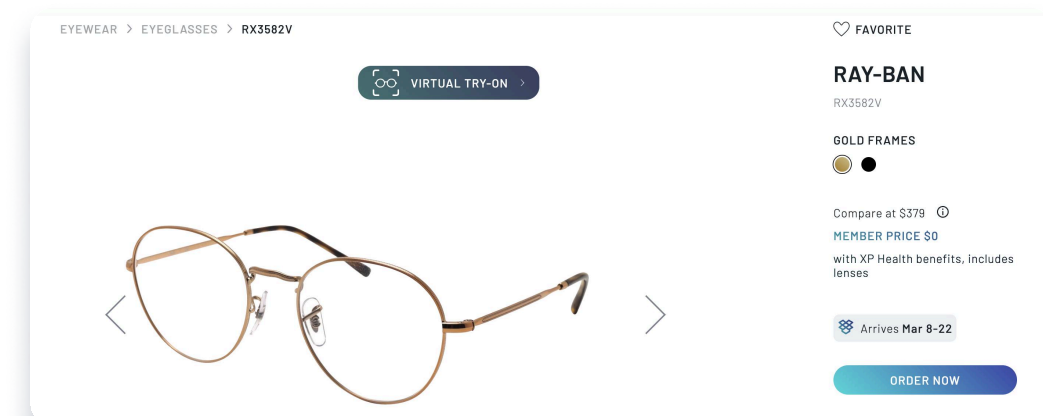


## How To Shop For Frames

- 1  Login to [xphealth.co](https://xphealth.co), click on the shopping bag icon and select the EYEGLASSES menu to start shopping.



- 2 More ways to shop for frames:
  - Check out your personalized recommendations or browse all our frames.
  - Virtual Try-On: Click the virtual try-on icon on a camera-enabled device to see how frames fit and look on you.
  - Home Try-On: Try six frames for six days from the comfort of home.



## How To Shop For Frames

### 3 Select your favorite frame and click "ORDER NOW."



**Rx:** Upload your prescription if you have one.

1 PRESCRIPTION
 Do you need a prescription for your eyeglasses? Please add it below.
 

PRESCRIPTION
 For vision correction at one or multiple focal distances

NON-PRESCRIPTION
 Provides protection for those with perfect vision

READERS
 Offers magnification to read better up close—no prescription required

2 PRESCRIPTION
 Do you need a prescription for your eyeglasses? Please add it below.
 

PRESCRIPTION
 For vision correction at one or multiple focal distances
 

COMPUTER GLASSES

Exp: 10/12/2024  
 OD: +1.75  
 OS: +1.00

READING GLASSES
 

Exp: 11/14/2024  
 OD: +2.25  
 OS: +1.50

MY CONTACTS
 

Exp: 9/30/2024  
 OD: -3.75  
 OS: -4.25

+
 ADD A NEW PRESCRIPTION

SEND TO US LATER

**Non-Rx:** Or select non-prescription or readers, which are both included in your program.

1 PRESCRIPTION
 Do you need a prescription for your eyeglasses? Please add it below.
 

PRESCRIPTION
 For vision correction at one or multiple focal distances

NON-PRESCRIPTION
 Provides protection for those with perfect vision

READERS
 Offers magnification to read better up close—no prescription required

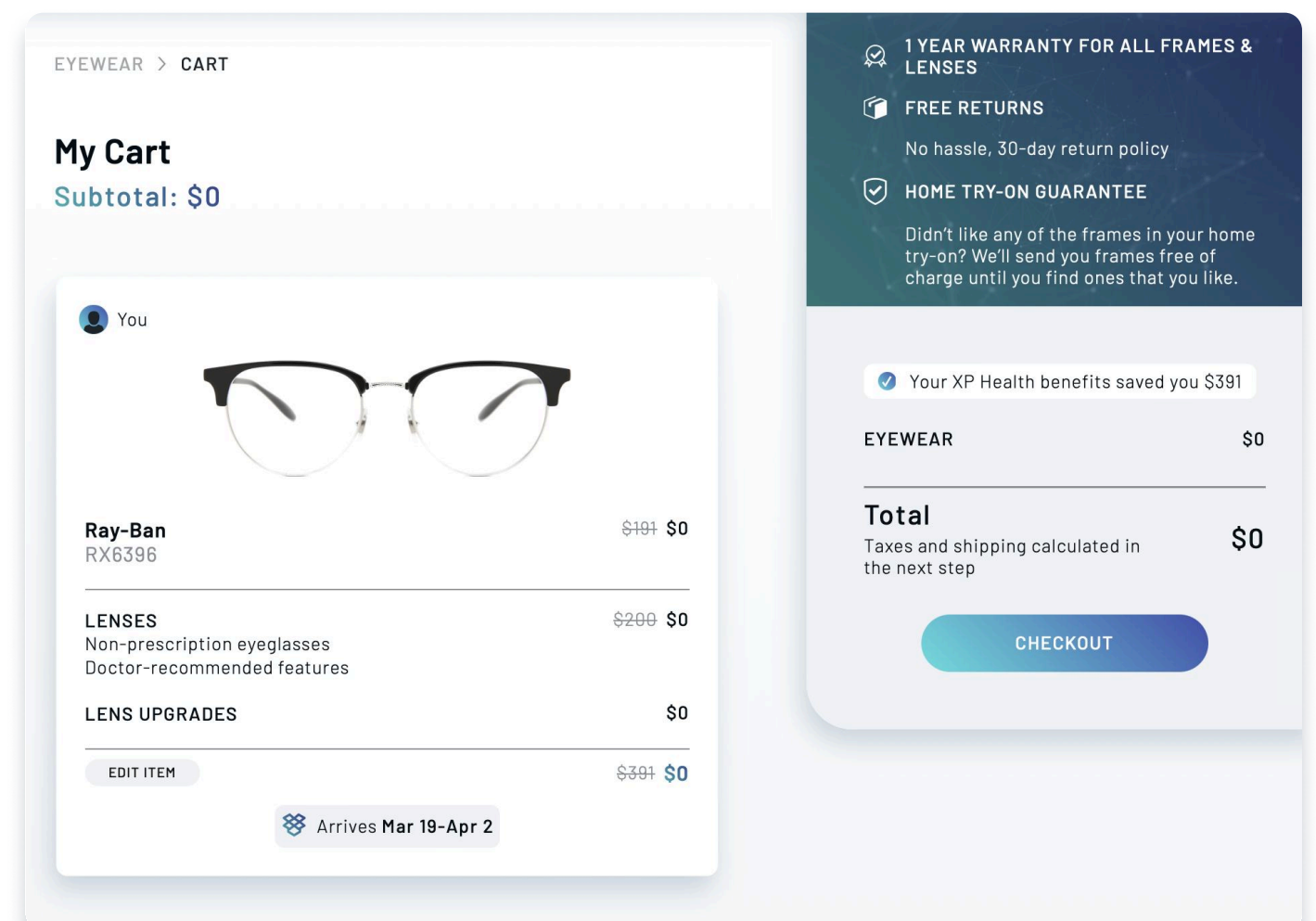
2 LENS UPGRADES
 Doctor-recommended features (over \$200 value) are included at no cost:
 

☒ Polycarbonate lens
 ☒ UV protection
 ☒ Advanced anti-glare protection
 ☒ Advanced blue-violet light filtering
 ☒ Dust, smudge, water, and scratch resistance

☒ LIGHT-RESPONSIVE
 Lenses that transition from clear to tinted depending on ambient light
 + \$90

ADD TO CART

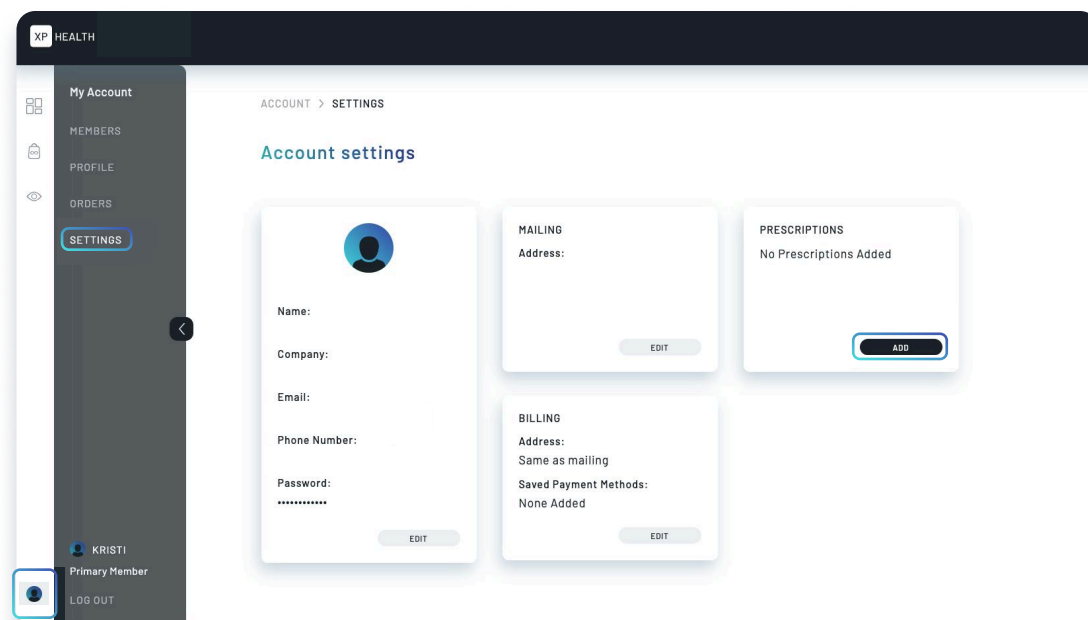
### 4 Review your frame selections and check out.



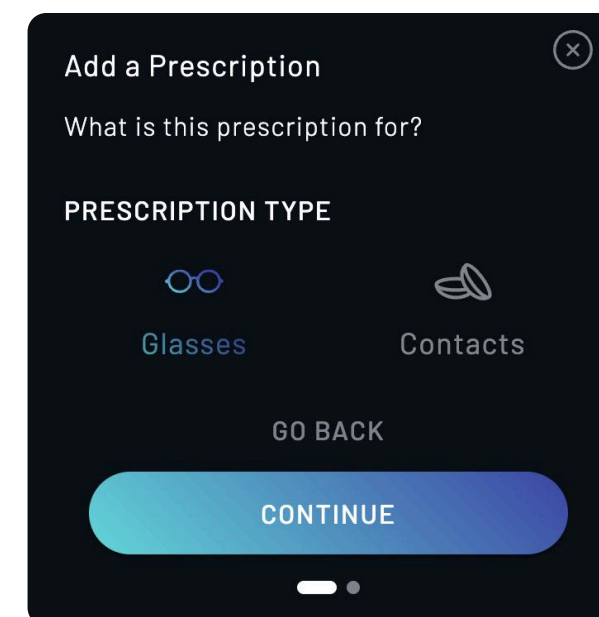
[Return and exchange policy](#)

## How To Upload A Prescription

- 1 Click "ADD" in the prescriptions section in your Account settings tab.

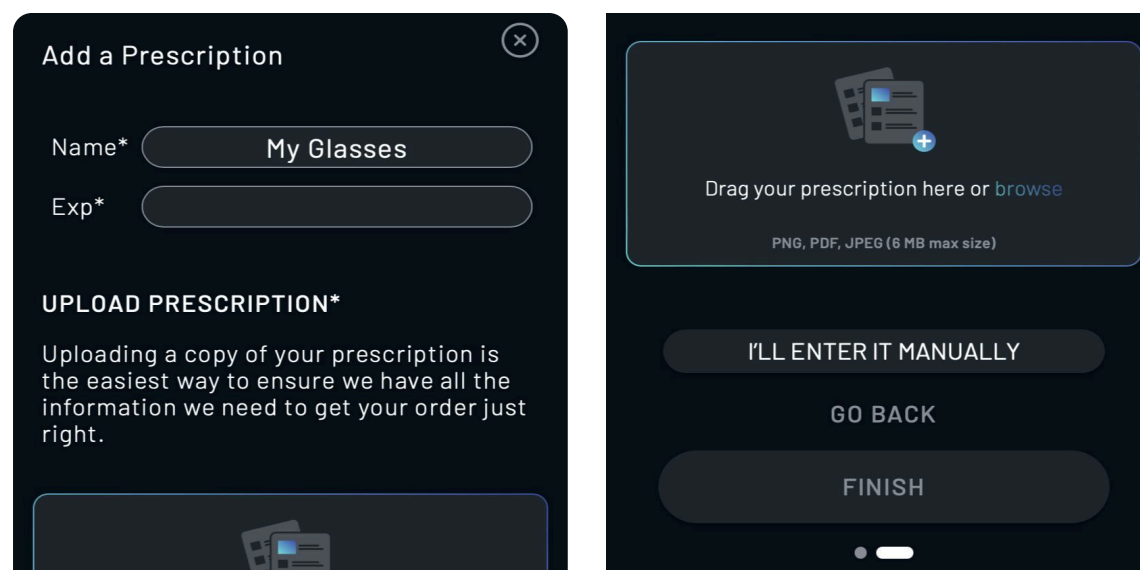


- 2 Choose if this is a glasses or contacts prescription and click "CONTINUE."



- 3 Add a prescription name and expiration date and upload a clear picture or PDF of your prescription.

*\*Your prescription must have a valid expiration date.*



- 4 You can apply your prescription to your order and view active and expired prescriptions in your account.

*If your prescription is with Cyl  $\geq \pm 4.00$  or a Sph  $\geq \pm 7.00$ , we will require a pupillary distance measurement. We'll help you get that measurement after placing your order.*

